

solicitud-informacion

| canalSolicitud | cantidadRecibida | resueltas | negadas | enTramite | porSexoFemenino | porSexoMasculino | porEmpresaGrupo | porPersonasDiscapacitadas | porEtniaIndigena | porEtniaAfroantillan | porEtniaMestiza | porEtniaMulato | porEtniaBlanco | porOtrosOrigenes | porEdadEntre18y64 | porEdadMayorA64 |
|------------------------------------|------------------|-----------|---------|-----------|-----------------|------------------|-----------------|---------------------------|------------------|----------------------|-----------------|----------------|----------------|------------------|-------------------|-----------------|
| plataforma de solicitudes internas | 96 | 5 | 0 | 14 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| presencial | 77 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| por correo | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| antai smart cid | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

| Ministerio de Seguridad Pública Dirección de Innovación Estadística de Casos Provenientes del Centro de Atención Ciudadana (311) -Junio 2024 | | | | | | | |
|--|----------|--------------|----------|-----------|-----------|----------|------------|
| | MINSEG. | SEDCIA NACIO | SENAN | SENAFRONT | MIGRACIÓN | DIASP | TOTAL |
| CASOS ACTIVOS | 0 | 30 | 0 | 0 | 4 | 0 | 34 |
| CASOS CERRADOS | 0 | 78 | 0 | 0 | 32 | 0 | 110 |
| TOTAL CASOS MINSEG | 0 | 108 | 0 | 0 | 36 | 0 | 144 |
| ORIGEN DE SERVICIOS SOLICITADOS | | | | | | | |
| TELÉFONO | 0 | 106 | 0 | 0 | 36 | 0 | 142 |
| WEB | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| APLICACIÓN MÓVIL | 0 | 2 | 0 | 0 | 0 | 0 | 2 |
| TWITTER | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| TOTAL | 0 | 108 | 0 | 0 | 36 | 0 | 144 |
| SERVICIOS SOLICITADOS | | | | | | | |
| ALERTA | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| DENUNCIA | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| SUGERENCIA | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| QUEJA | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| INFORMACIÓN | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| SOLICITUD | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| TOTAL DE SERVICIOS | 0 | 0 | 0 | 0 | 0 | 0 | 0 |